



GRANTING, EXERCISING AND TRANSFERRING EXCLUSIVE RIGHTS OF BURIAL (EROB)

Course overview

Putting things in context

Benefits of having a proper system

Does the funeral director need to be involved?

Background and research findings

Legal documents – wills, grant of probate, letters of administration

Memorial rights

Statutory declarations – how to gain information and draft the declaration

Questions and answers

Suitable for: anyone involved in cemetery administration

Equipment required: a computer, phone or tablet with internet connection, video and microphone function, able to run Teams, either as an app or online

Learning Outcomes

- To be able to identify the documentation that is available or required for a range of circumstances.
- In the absence of certain legal documents how to properly draft a statutory declaration
- How to advise families on purchasing and transferring the exclusive right of burial
- How to protect your authority against potential claims from feuding families

During the online training, attendees can submit questions and comments using the Chat function. The trainer will answer these at the end of Session 2 and 4.

Following Sessions 1 and 2, attendees are invited to email specific questions about grave ownership to be answered during sessions 3 & 4. Questions should be submitted by email to julie.callender@iccm-uk.com.



ICCM

Institute of Cemetery and
Crematorium Management

An ICCM quality
online training event

4 interactive sessions
over 2 days

Learn about the
benefits of having a
proper, legally
compliant EROB
system

Learn new skills

Have your questions
answered

Day 1: Sessions 1 & 2

9.15 Sign in and introduction
9.30 Granting and exercising the EROB
10.20 Short break
10.30 Transferring the EROB
11.20 Short break
11.30 Questions
12.00 Finish

Day 2: Sessions 3 & 4

9.15 Sign in and introduction
9.30 Quick recap of sessions 1 & 2,
common EROB questions and answers
10.20 Short break
10.30 Attendees questions and answers
11.20 Short break
11.30 Final questions and answers
12.00 Finish